Reconcile GiveSmart Fundraise Transactions in the Merchant Center

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Revenue paid by credit card that was generated in the GiveSmart Fundraise module can be reconciled by reviewing both the **transaction report** within in GiveSmart Fundraise and the **Merchant Center** in CardPointe.

GiveSmart Fundraise Report

In order to reconcile the transactions you'll need to view or export the list of transactions within GiveSmart Fundraise and add the fields Billing Transaction and Billing Transaction Reference to the report.

- From the left navigation, select Existing Reporting > Search Transactions
- Filter the report and click Search
- Select Manage Columns
- Include 2 additional columns: Billing Transaction & Billing Transaction Reference

billing	Payment Method Transaction Date	
Payment Billing response code Billing statue Billing transaction Billing transaction reference Billing type	 Donor Full Name Collected Amount Frequency Email Phone Activity Details Source Transaction Status 	

- Once added, click Save and Apply
- This filtered information can now be reviewed in platform or exported by clicking **Export**

Merchant Center Review

To reconcile the credit card transaction you'll need to open the Merchant Center in CardPointe.

- Access the Merchant Center by logging in here: https://mcmerchant.cardconnect.com/
- Once logged in, select Reporting > Transactions
- You will now need to reference the Billing Transaction or Billing Transaction Reference from the GiveSmart Fundraise transaction report to locate the transaction in the Merchant Center
 - Billing Transaction = Transaction #
 - Billing Transaction Reference = Auth Code
- Enter the Transaction # (Billing Transaction) into the Search field to locate the transaction and review the status

Dashboard	My Account	Reporting	Virtual Te	rminal Catalo	g	Marketplace	Adm	inistration	Support
Transactions	Gateway Batches	Funding	Chargeback	s Retrievals	Stateme	ents			
Saved Reports	s → Unsaved Repo	ort - Show Filters T	Unsaved						
Date 🕶	Location -	Amount -	Metho	od 🕶 Status	•	Brand •	Fr	ont End 🕶	Entry Method
Export					Searc	h Columns: All -	Searc	h	(
	ble for all transactions that 3,542 Total Amount: :								Choose Columns
Total County									
Total Countransaction #	Location	Date	Method	Name	Brand	Last 4	Amount	Auth Code	Status
		Date 05/06/2020		Name Janice Sutherland	Brand MC	Last 4 3372		Auth Code	Status Batched

View Batch/Deposit Details in the Merchant Center

In order to reconcile credit card transactions, open the Merchant Center in CardPointe by going to: https://mcmerchant.cardconnect.com/.

View the Fundring/Batch report. This provides details of the GiveSmart Fundraise transactions included in each deposit to your bank account.

- Select Reporting > Funding to view a list of Funding Dates
- Select a Funding Date

GiveSmar Fundraise	t ° card pointe						
Dashboard	My Account	Reporting	Virtual Termina	l Catalo	og Marketi	place Admini	stration
Transactions	Gateway Batches	Funding	Chargebacks	Retrievals	Card Updates	Statements	Form 1
La Export	Funding Date -	Location -				Search	
 Total Count: 34 Funding Date 		ocation		MID		Funding E	event Total
12/06/2023				4964083988	381	\$25.00	
12/02/2023				4964083988	381	-\$86.78	
11/30/2023				4964083988	381	\$50.00	
11/29/2023				4964083988	381	\$230.18	
11/28/2023				4964083988	381	\$2,000.00	C

• Once the funding date is selected, the full list of transactions deposited on that date will appear

GiveSmar Fundrais	e	1.1.1								
Dashboard	My Accour	nt Re	porting	Virtual Ter	minal	Catalo	og N	/larketplace	Administratio	on Support
< Back to Funding Funding Det	tail									
Funding Summary	r									
Date: Location:			11/28/202	23						
Sales:			\$2,000.00							
Fees:			\$0.00							
	Funding Even	sto Euro	\$2,000.00							
Total: Transactions	Funding Even	nts Fun	\$2,000.00							
	Funding Even	nts Fun							Search	(
Transactions		nts Fun							Search	Choose Columns -
Transactions		nts Fun Method			Brand	Last 4	Amount	Auth Code	Search	
Transactions	5	Method	ded Batches		Brand Visa	Last 4	Amount \$50.00	Auth Code		
Transactions Export Transaction #	5 Date	Method Sale	ded Batches			Last 4		Auth Code	Status	
Transactions Export Transaction # R33291	5 Date 11/28/2023	Method Sale Sale	ded Batches Name PEGGY		Visa	Last 4	\$50.00	Auth Code	Status Processed	

The Funding Events tab will have additional details including the bank account information the transaction was deposited to.

GiveSmart Fundraise	card pointe					
Dashboard	My Account	Reporting	Virtual Terminal	Catalog	Marketplace	Administration
< Back to Funding Funding Det	ail					
Funding Summary						
Date: Location:		11/28/20	023			
Sales:		\$2,000.0	0			
Fees:		\$0.00				
Total:		\$2,000.0	0			
,						
Transactions	Funding Events	Funded Batche	S			
Net Sales:		\$2.0	00.00	Location:		
Gross Income:		\$2,0	00.00 00.00	Date: Bank Account:	11/28/2023 XXXXXXXX8	

Negative net amounts reflect debits to your bank account. These amounts will typically be associated with credit card processing fee deductions which are assessed at the beginning of each month to cover the prior month's processing period. See more on merchant processing fees **here**.

Download Monthly Merchant Statement

To download a monthly merchant statement from CardPointe, go to **Reporting** > **Statements** and click **Download**. This provides insight into the processing fees assessed for that month's processing period as well as the processing activity during that month.

Dashboard	My Account	Reporting	Virtual Termin	al Catal	og M	arketplace	Administration
Transactions	Gateway Batches	Funding	Chargebacks	Retrievals	Card Upda	ates State	ements
You can view up to	7 years of statements.						
ocation		Year					
		* 2023		¥			
C Total Count: 1	1						
Statement Date		Sta	tement Type			Download	
Nov 30, 2023		Loc	ation			*	
Oct 31, 2023		Loc	ation			*	
Sep 30, 2023		Loc	ation			*	
			ation			*	
Aug 31, 2023	ROCESSING STAT	Loc		Page 1 of Statemen Merchant Custome	nt Period t Number	★ THIS IS NO 11/01/23 Website -	
Aug 31, 2023	ROCESSING STAT	Loc	ation	Statemer Merchant Custome	nt Period t Number	★ THIS IS NO 11/01/23 Website -	11/30/23
Aug 31, 2023	n overview of account	Coordinate	ation	Statemer Merchant Custome	nt Period t Number r Service	★ THIS IS NO 11/01/23 Website -	11/30/23
Aug 31, 2023 DUR CARD PR JMMARY Ar e 1 T		Loc "EMENT activity for the ubmitted	ation	Statemer Merchant Custome	nt Period t Number	★ THIS IS NO 11/01/23 Website -	11/30/23

At the bottom of the statement, a breakdown by card type of the processing fees will appear.

RANSACTION FEES	Туре	Amou
MASTERCARD		
MASTERCARD DEBIT SALES DISC 0.035 DISC RATE TIMES \$126.00	Service charges	-\$4.4
MASTERCARD SALES DISCOUNT 0.035 DISC RATE TIMES \$450.00	Service charges	-\$15.7
VISA		
VISA DEBIT SALES DISCOUNT 0.035 DISC RATE TIMES \$455.18	Service charges	-\$15.9
VISA SALES DISCOUNT 0.035 DISC RATE TIMES \$925.00	Service charges	-\$32.3
DISCOVER		
DISCOVER SALES DISCOUNT 0.035 DISC RATE TIMES \$100.00	Service charges	-\$3.5
Other		
AMEX SALES DISCOUNT 0.0395 DISC RATE TIMES \$375.00	Service charges	-\$14.8
TOTAL TRANSACTION FEES		-\$86.7
OTAL		-\$86.7
Total Service Charges		-\$86.7
otal (Service Charges, Interchange Charges/Program Fees, and Fees)		-\$86.7